



# ***BUSINESS CONTINUITY SOLUTIONS***



- > **Colocation**
- > **Disaster Recovery**
- > **Managed Services**





## COLOCATION

With 1Vault colocation, you can completely secure your business infrastructure, allowing you the freedom to concentrate on expanding your business, safe in the knowledge that your critical data is secure.

- **SECURE SPACE** – Lockable cages and cabinets with power and bandwidth configured to customer specifications.
- **RELIABLE NETWORK** – Network connections from your colocation space directly into our terabit network core. Redundant connections are available.
- **REDUNDANT PROVIDERS** – Tier1 network bandwidth and access provided by NTT Communications, Level3, Qwest and ATT-BellSouth.
- **SECURITY SERVICES** – Available security services include Cisco firewall and DDOS prevention services based on the Cisco self-defending network.



# 1VAULT

# BUSINESS CONTINUITY



## Iron Mountain Backup and Recovery

Delivering continuous data protection by backing up your data from any location for full recovery. Combining proven disk and online technologies, Iron Mountain's server backup and recovery solution radically simplifies the protection of all your company's servers including file, database, application and Exchange servers, virtually eliminating the risks and burdens of tape backup.



## Conveniently Located Data Center

Strategically located in the heart of Broward County, with easy accessibility from the Tri-county region, 1Vault has built a completely protected state-of-the-art data center to the highest standards that remains operational 24/7/365 and can withstand any disruption caused by natural disaster, systems failure or human intervention. Now your key sales and operational personnel can continue to operate seamlessly.



## Cost Effective Contingency Planning

All too often, organizations only take measures to protect themselves after an incident has occurred and by then, disruption is inevitable and the resulting costs substantial. 1Vault has a comprehensive infrastructure that enables successful business continuity planning that is highly cost effective, ensuring against an interruption in services by having a robust recovery plan.



## Comprehensive Compliance Certification

The entire data center service has been built around best practices and compliance conformity such as Sarbanes-Oxley, HIPPA and SAS 70. Integrity and accountability of data will continue to play a fundamental part in 1Vault business proposition and whichever business sector our clients operate in, there is an infrastructure in place and a track record that assures complete compliance.

## What makes 1Vault different?

- 1Vault Disaster Recovery Services can fulfill all your business continuity needs.
- 1Vault services deliver reliable, high speed connectivity.
- 1Vault Support is available to assist you with your IT needs.
- 1Vault Iron Mountain Backup Services can ensure your data is safe.
- 1Vault Security services protect your infrastructure from outside intrusions.
- 1Vault facility features ensure 24/7/365 uptime under all conditions.

1Vault is an Iron Mountain Digital approved data storage facility and partner.

Iron Mountain, Inc. helps organizations around the world reduce the costs and risks associated with information protection and storage. The Company offers comprehensive records management and data protection solutions, along with the expertise and experience to address complex information challenges such as rising storage costs, litigation, regulatory compliance and disaster recovery.

Iron Mountain partners with only the industry's best-technology services providers, experts in security, disk backup and offsite backup and independent software vendors.



### SUITE ASSURE

Our **Suite Assure** program guarantees that you have a reserved suite ready for use should you have a disaster.



### SEAT ASSURE

Our **Seat Assure** program guarantees you a seat within the building at the time you declare a disaster.

## DISASTER RECOVERY

Rising natural disasters, security threats, network sabotage, regulatory compliance requirements and clients demands; possibility of downtime is all too apparent. 1Vault disaster recovery capability allow you and your staff to continue working totally unaffected.

Customers and regulatory agencies expect Service Level Agreement and requirements to be honored, regardless of circumstance. 1Vault delivers a 100% failsafe guarantee.

# 1VULT SOLUTIONS



## Customized Connectivity

For fast installation and implementation, 1Vault offers a variety of connectivity options: POTS, T1, DS3, OC3, OC12 and OC48. Tier 1 providers such as Level3, NTT Communications, Qwest and Bellsouth ensure the fastest, most efficient and accurate data routing available. 1Vault ensures a seamless transition of your critical data, supported by a robust Service Level Agreement.



## Secure Facility

1Vault facilities are among the most secure Datacenter facilities you will find in the Industry. Guarded at all times by 24/7/365 armed security and protected by a combination of biometric and card reader access, you can be sure that your equipment and data are physically safe and secure. To access the facility, 1Vault customers must first pass a biometric scan, then a facial scan is performed to determine a match to the biometric information. Access to the facility is allowed only when both of these tests are passed.



## Security Solutions

1Vault provides security solutions to meet your most demanding security needs. Secure private networks, firewall services, attack prevention services, and VPN services are just some of solutions 1Vault can provide. Based on the Cisco Self-defending Network, our Cisco based firewall services and DDOS attack mitigation and defense solutions are available 24/7/365 to keep your data safe.



## Support Services

1Vault gives you a choice of support packages to assist you with customer care, technical support, project management, monitoring and more. Our support personnel are ready to help with services to ensure smooth, continual operation of your hosted business solutions. 1Vault delivers advice on dedicated server products ranging from self-managed servers to fully managed, multi-server complex architectures.

## About 1Vault

**1Vault** is the leading South Florida provider for IT and disaster recovery services. We have assembled a team of industry veterans who have over 50 years of combined experience in helping small, medium

and large enterprises design, manage, maintain, and monitor their IT infrastructure and disaster recovery plans. 1Vault facilities are located in the South Florida tri-county area.

1Vault Partners



**In business, an organization's ability to continually function can be critical.**

Ensuring the resumption of time-sensitive operations and services as a result of acts of nature, accidents, technological and/or attack-related emergencies are recognized, but often overlooked. Companies recognize the need to have a totally secure IT backup and a structured contingency plan, but many believe it to be cost prohibitive and only take action after an incident occurs.

# ***Keep your business IN BUSINESS***

**HAVE YOU EXPERIENCED** a temporary or prolonged business interruption that resulted in legal, financial, goodwill, or other serious losses or penalties?



**1VAULT CAN** ensure that your business remains fully functional at all times, regardless of any incidents that occur internally or as a result of outside circumstances.

**HAVE YOU EXPERIENCED** business interruptions where your employees were unable to carry on performing their duties, yet salaries still needed to be paid?



**1VAULT HAS** a conveniently located building and infrastructure that enables your employees to turn up and work seamlessly.

**HAVE YOU EXPERIENCED** the chance to grow your business, but costs and space associated in expanding your IT infrastructure prohibited such opportunities from happening?



**1VAULT CAN** integrate your vital data, systems and equipment into a totally secure environment and enable you to expand your IT infrastructure with minimal outlay.

**HAVE YOU EXPERIENCED** problems with an internal member of staff who either intentionally or accidentally erased vital data that had not been backed up?



**1VAULT DELIVERS** an up to the minute server backup and recovery solution that fully automates and streamlines the protection of any data changes, through a "set-it and forget-it" service.

**HAVE YOU EXPERIENCED** the need to prepare and implement a disaster recovery plan, considered it to be too expensive to justify such action?



**1VAULT DELIVERS** a complete and cost effective custom designed solution for disaster recovery planning, with a proven track record as a value added service provider.

**HAVE YOU EXPERIENCED** being short listed for a new business opportunity, but did not secure the contract because data backup and storage was not considered adequate when compared to your competitors?



**1VAULT PROVIDES** such comprehensive business continuity capabilities that will allow you to pro-actively enhance any new business proposition, which will result in winning more business.

Now there is a provider conveniently located in the tri-county area who can integrate all these solutions into one secure infrastructure.



## ***BUSINESS CONTINUITY SOLUTIONS***



## OmniComm Systems

**PROFILE:** eClinical software and Service Company devoted to expediting the research and development process to bring new drugs and devices to market as quickly as possible using innovative web-based applications.

*IVault provided several distinct services to us that made them the overwhelming choice as a partner in our disaster recovery program. The built-in failsafe/ redundancy of their system provided a near 100% comfort level that our ASP hosted services would never go down. Finally, the cost/benefit equation provides a great value for our budgeted dollars.*

– Ronald T. Linares  
Chief Financial Officer  
OmniComm Systems

## Zimmerman Advertising

**PROFILE:** Zimmerman Advertising currently ranks as the 17th largest advertising agency in the United States, with 22 offices nationwide.

*The driving factor for Zimmerman Advertising selecting IVault for our disaster recovery and business continuity needs was two fold - overall quality of the facilities and the cost of the services provided. IVault is different from other providers in that they are always available when we need them.*

– Mike Schweiger  
Chief Financial Officer  
Zimmerman Advertising

## The Weiss Group

**PROFILE:** Providing financial data, The Weiss Group is the country's leading consumer advocate, helping millions of America's securities brokers.

*They offered all of the benefits we required – a secure, “bullet proof” facility with redundant telecommunications and power. IVault offered an attractive pricing structure and service levels, certainly living up to their promises.*

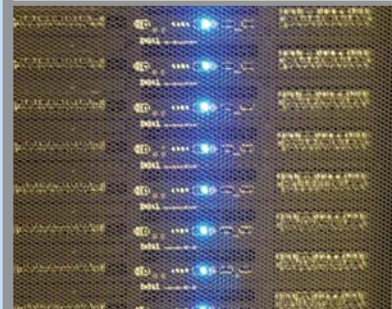
– Bruce Rigdon  
Chief Information Officer  
The Weiss Group

## Universal Property & Casualty Insurance Company

**PROFILE:** Universal Property & Casualty Insurance Company (UVIH.OB) operates as a vertically integrated insurance company. The Company sells homeowners insurance and engages in various aspects of insurance distribution and claims process, as well as property inspections. The Company actively pursues the opportunities provided by leading technologies and systems to ensure quality and total satisfaction of its customers

*We moved our servers from another data center and the implementation process was totally seamless. Everything IVault said they would do, they delivered, in a timely and highly professional manner. We are confident that they can continue to exceed our expectations.*

– Don Myers  
Chief Information Officer  
Universal's Insurance Company



## **1Vault Data Center** **INFRASTRUCTURE**

The central location, space flexibility and amazing connectivity have made it an ideal home for many Enterprise level and Fortune 500 corporations.

- Cisco and Force10 powered network
- N+1 redundancy on all power and cooling
- N+1 redundancy on all core and edge network equipment
- Category 5 rated building
- 24/7/365 Armed Security
- 24/7/365 Video Surveillance
- Three 1.25 megawatt generators (Cummins-ONAN)
- 20,000 gallons of fuel (2 week supply)
- FM200 Chemical Fire Suppression system
- VESDA Early Warning System

## **1Vault Data Center** **SERVICES**

1Vault Data Center Services provides a full spectrum of on site technical support, 24/7 network monitoring, remote hands services, network performance reporting and customized solutions to meet many of today's IT and colocation applications.

- Cabinets and racks on 22,000 sq ft 18" raised floor
- Wrightline 22U or 45U locking cabinets
- Custom built Wrightline cages
- Windows and Linux dedicated servers
- Managed VPN, IP, metro ethernet
- On site disaster recovery seating and suites
- Network management services - Firewall, anti virus, intrusion protection, DDOS
- Mountain server data protection
- Compliance certification services
- 100% Service Level Agreement
- 24/7 security and monitoring



**1VAULT**  
NETWORKS

**Business Continuity Solutions**  
delivered by 1Vault

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