PRODUCT OVERVIEW

In most organizations, telecom expenses ranks in the top five operating expenses. This includes wireline, data, internet, conferencing/ collaboration, mobile and messaging platforms.

WCS frequently identifies billing errors that exceed 10% per month resulting in corporations overpaying telecom invoices.

A robust web-based telecom expense management (TEM) tool can reduce telecom expenses by as much as 40% annually! The key to successful telecom management of expenses is a real-time tool, such as WCS' Enterprise View, which is visible to multiple departments (including finance, and IT). It provides a single point of contact to manage and control all telecom services and control expenses.

ENTERPRISE-VIEW
CONTROL AND VISIBILITY OF TELECOM, WIRELESS, WIRELINE AND DATA EXPENSES

Telecom Expense Management using WCS' web-based tool ENTERPRISE-View is the fastest way to realize significant savings and improved profitability.

Enterprise View provides easy-to-use, comprehensive telecom expense control. Dashboard presentation and high-level TEM reporting tools help in keeping the pulse of your telecom expenses. It provides a clear picture of your complete telecom inventory including services, carriers, rates, contract end dates and much more.

The advantages for having a web-based telecom expense management software gives "real-time" invoice processing, inventory managing, expense reporting and cost analysis for multiple users to access.

ENTERPRISE-View TEM also allows you to limit the level of access by the users role in the company. This makes the telecom expense management software diverse for complex companies that only allow certain views to various departments.

ENTERPRISE-View™ tracks all your wireless & wireline services and equipment by user, location, department and cost center.

Key Features and Benefits

- Web-based dashboard off all telecom products including wireless
- 100% customizable to each client workflow
- 3 different service levels of telecom life cycle management
- 75 standard trending and exception reports

- All WCS-billed services automatically integrated into the portal
- Fully integrated with WCS-billed services
- Proprietary platform (API available)
- Self or fully-managed options
- Price quoted in real-time on the web

Working with Wholesale Carrier Services

The following lists some of the *competitive reasons* why you should consider doing business with WCS when purchasing or reselling telecom services:

- **Since 1994** WCS has been building, selling and implementing carrier-grade telecom networks for commercial end users and resellers

- Clients range from **Fortune 500 companies** to carriers and resellers utilizing WCS platforms for private label and co-branded telecom solutions for their own customer base

- WCS directly purchases telecom services from **90 network providers** and offers 130 services in a wide range – voice, data and internet in 50 U.S. states and 500 cities worldwide

- "One stop shopping" capability and all **provided services are on a *single* bill**

- 75% of WCS' customer base has been with WCS **over 4 years**

- 93% of billing disputes researched are **resolved the same day** with corrections appearing on next available bill run

- Customers receive **contractual Service guarantee on network performance.** If there is network service interruption the customer receives contractual compensation.

- WCS is one of the **largest providers of AT&T products** and services nationwide

- **WCS has 5 patents pending** and is led by experienced and knowledgeable telecom professionals.

- WCS is a proven **"Best-in-Class"** provider of telecom products and Services.

- WCS typically **saves customers over 30%** in total cost of ownership (TCO) of the telecom supply chain within 12 months.

Email Alert

TEM offers a completely customizable automatic email alert feature. This provides efficient monitoring and managing in all related areas to telecom and wireless. Some examples for email alerts would be:

- Expiring contracts
- New invoice loaded
- High wireless user(s)
- Email alert for a validated invoice ready to pay
- Order tracking
- Discrepancy reminder
- Credits expected

Request Manager

Since WCS has over 80+ carrier relationships, a user can request for a quote, turn a quote into an order, and manage orders in real-time without wondering what the status is. Companies can also monitor and manage repair tickets by viewing real-time notes and updates.

Payment Recorder

ENTERPRISE-View telecom and wireless expense management software allows Accounts Payable to log and record payment history within a paid invoice. This provides easy viewing of paid invoices and can easily set an Email Alert for outstanding invoices not paid.

Contract Manager

TEM allows users to store contracts, relate them to any services inputted into the TEM, and monitor contract end dates using Email Alerts. Services can be related to contracts and then automatically monitored by set reminders that make contract managing a breeze.

Billing Discrepancy Tracker

Allowing companies to monitor and manage all billing discrepancies. Each time a billing discrepancy is logged in, the Billing Discrepancy Tracker provides the user with three status choices the carrier is investigating, credit will be applied next invoice, or the credit has been applied.

Discovery Manager

Each time WCS loads an invoice, it is audited to make sure that a company is paying the absolute best market rate for a product and displays them in an easy to read report. From there, Discovery Manager stores these recommendations for the company to review and can be approved or rejected at any time.

Contact Manager

In a secure company, the Telecom or IT Manager would not be at ease having someone else have access to their emails. Since the TEM is a single shared web-based application, authorized users can access information regarding telecom or wireless contacts. The Contact Manager stores carrier, VAR, or internal contacts in an easy to view list.